



Individual Disability Insurance (IDI): Who needs it, who buys it, how to offer it

- **01** On shaky ground: The need for disability coverage
- O2 Closing the gap: How IDI protects highly compensated employees
- O3 IDI today: How businesses are offering IDI
- 05 The benefits of Unum IDI

On shaky ground: The need for disability coverage

On the surface, the picture looks rosy. In the U.S., unemployment's down, the stock market is up, and housing prices have rebounded from the last big recession.¹

Look a little deeper, though, and you'll see a different picture — one in which the American worker is still on fairly shaky ground. Despite the gains made in the past eight years, many working families in the U.S. — lower and higher income alike — may not be financially prepared should an unexpected event occur.

This is worrying in many respects, but particularly so in the context of disability. When a household's breadwinner can't earn a paycheck, it may be difficult for a family to keep up with everyday expenses.

Unfortunately, suffering a disabling injury or illness is more common than many people think.

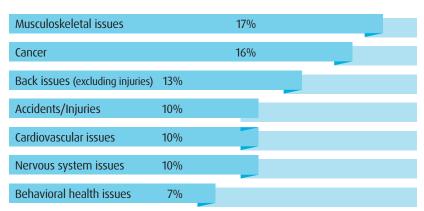


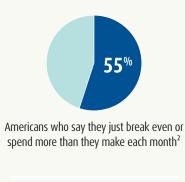
This means that a portion of the workforce may not be fully prepared for the expenses that come with a disability.

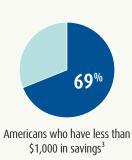
That's why disability insurance is so important. This coverage can pay employees a percentage of their pre-disability income in the event of a covered disability. The money can be used to help pay the mortgage, health care bills and other expenses.

LEADING CAUSES OF DISABILITY CLAIMS

Percent of claims









American workers earning more than \$100,000 who say they live paycheck to paycheck⁴

Employees recognize the value of disability coverage and they want employers to offer it at work. According to research we did with the Consumer Federation of America:⁶

- 90% of workers said they thought all employers should offer disability insurance.
- 88% of long term disability benefit recipients said the coverage helped them maintain a healthy emotional outlook while they were disabled.
- 50% of long term disability benefit recipients said the coverage prevented them from missing housing payments or other bills, or having to move out of their homes.

Closing the gap: How IDI protects highly compensated employees

Basic group long term disability insurance (LTD) can be valuable for the disabled employee. It typically pays 60% of the employee's former compensation, up to a specified maximum benefit amount and time period during which the employee can receive benefits if disabled. It can pay until retirement age if the employee is too disabled to return to work.

For many workers, however — especially more highly paid professionals — basic LTD falls short. For these workers, supplemental Individual Disability Insurance (IDI) can help their disability benefits get closer to their former take-home pay.

HERE'S HOW:

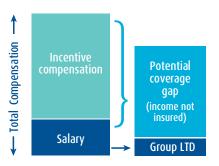
- Increased income replacement. Basic LTD policies often cap benefits well below what a highly compensated professional may actually earn. A typical policy covers 60% of base salary, with a benefit maximum of \$5,000 per month. With this coverage, anyone earning over \$100,000 per year will see a large gap between their pre- and post-disability income. And if the LTD is employer-paid, the benefits are taxable, bringing that maximum payment down to around \$3,600 per month after tax.8 Many IDI policies insure a greater portion of income often 75% or more to help bridge this income gap.
- Coverage beyond base salary. For many high earners, a large
 portion of their total compensation comes in the form of bonuses,
 commissions or other incentive pay. Since basic group LTD normally
 replaces none of this income, these employees face a large income
 gap if they become disabled and can't work. But IDI replaces a
 portion of total compensation, so employees receive benefits that
 come closer to their actual pre-disability income.

WHEN EMPLOYEES CAN'T WORK, BUSINESSES LOSE, TOO.



270 million days of production time lost in 2014 due to off-the-job injuries

Cost: \$340 billion⁷



78%

of employers say that their group LTD plans do not include coverage for bonuses or commissions⁹

IDI today: How businesses are offering IDI

A review of our employer-sponsored, multi-life inforce IDI business provides a snapshot of the industries that offer IDI to their highly compensated employees, and the features they choose most often.

With this information, you can examine your own benefits offerings to help make sure you remain competitive in the race to recruit and retain the best employees for your business.

COVEDED COMPENSATION	
COVERED COMPENSATION Unum IDI covers total compensation	INCOME REPLACEMENT PERCENTAGE Most IDI policies cover more than 60% of income
Base salary only	<60%
1	Base salary only 41 % [†] Incentive pay only 0 % Total compensation 57 %

Industry breakdown

Our inforce business spans a wide variety of businesses, in a wide variety of industries.

TRADITIONAL IDI CLIENTS

Employers in financial services, health care, manufacturing and law represent the greatest share of our IDI business, for these reasons:

- These industries have a high proportion of highly compensated employees with costly lifestyles to protect.
- Commissions and incentive pay constitute a significant portion of their income.
- Group LTD often provides inadequate coverage.
- Organizational structure allows for executive and management group carve-outs — the most common IDI offering.
- Employees in these industries see value in having portable coverage that they own.
- Executives in the health care and legal markets, especially, understand the importance of disability coverage.



Unum internal data, 2016. Based on percent of total IDI inforce cases.

EMERGING INDUSTRIES

Business services, computers/technology, consulting and pharmaceuticals are new and emerging industries in our inforce block. We believe these industries are becoming more interested in IDI for these reasons:

- Incentive compensation is becoming more prevalent in these industries.
- Companies in these industries are looking for ways to recruit and retain top talent.
- Our enrollment innovations are attractive to these fast-paced workplaces.
- These are growing industries in the marketplace overall.

FUNDING BY INDUSTRY

Our clients choose funding models that work best for their businesses and employees. Many employers choose to fund IDI themselves. However, employee-paid and shared-funding plans are also common, especially for larger customers.

PERCENT OF TOTAL IDI INFORCE CASES

	Employer-paid	Employee-paid	Shared funding
Advertising	83%	10%	7%
Agriculture	88%	8%	4%
Law	68%	16%	16%
Business services	72%	17%	10%
Computers/Technology	69%	26%	4%
Construction	91%	6%	3%
Consulting	81%	15%	4%
Education	74%	20%	6%
Engineering/Architecture	64%	28%	8%
Financial services	68%	24%	8%
Health care	67%	19%	13%
Manufacturing	84%	10%	6%
Pharmaceuticals	74%	16%	10%
Real estate	83%	17%	0%
Retail/Wholesale	83%	14%	3%
Transportation/Utilities	73%	17%	10%
Other	82%	15%	3%

Unum internal data, 2016.



Unum internal data, 2015. Based on new cases within the industry over total number of inforce cases within that same industry.

OTHER INDUSTRIES

We also have IDI customers in several other large industries.

PERCENT OF TOTAL IDI INFORCE CASES			
Advertising	1%		
Agriculture	1%		
Construction	3%		
Education	2%		
Engineering/Architecture	3%		
Real estate	2%		
Retail/Wholesale	6%		
Transportation/Utilities	3%		
Other	7%		

Unum internal data, 2016.

The benefits of Unum IDI

Offering IDI to your employees is easy. And it's a great way to let them know how valuable they are to you and your company. With IDI from Unum, you can help attract and keep the best talent in your industry — and help employees protect one of their greatest assets: their income.

Total compensation coverage

IDI can cover commissions and bonuses.

Individual ownership

Policies are individually owned and fully portable.

Rate stability

Contracts are non-cancellable and premiums will not increase.

Guaranteed issue

Employees are guaranteed to receive coverage with a guaranteed elimination period, benefit period and plan design, subject to a few eligibility questions. As income grows, employees can increase their coverage up to the guaranteed issue amount with no medical questions.

No offsets

Workers compensation or Social Security Disability Insurance payments do not decrease IDI benefits.



36% market share

(next closest competitor has 16%)10

- We provide IDI for
 25% of Fortune 500 companies
 31% of Fortune 100 companies¹¹
- In 2015, we processed
 7,000 IDI claims and paid over
 \$1.7 billion in IDI benefits¹²

ABOUT UNUM

More than 86,000 employers, including 32 percent of Fortune 500 companies,¹³ offer their employees Unum benefits.

For 40 years, Unum has been the leading provider of group disability benefits in the U.S.,¹⁴ providing crucial income when people can't work because of injury or illness. Unum is also a leading provider of voluntary benefits in the country,¹⁵ offering a variety of valuable, affordable benefits that help protect the financial foundations of millions of U.S. workers.

But our products and services are about more than just financial protection. We help businesses support a healthy, engaged workforce and find smart ways to attract and retain valuable employees. We help individuals protect their ability to earn a living and support them in their safe return to work.

- 1 Bureau of Labor Statistics, "Labor Force Statistics from the Current Population Survey"
 (Jan. 9, 2017); Trading Economics, "Dow Jones Industrial Average" (Oct. 2016); Federal Reserve
 Bank of St. Louis, "Median Sales Price of Houses Sold for the United States" (Oct. 26, 2016).
- 2 Pew, "Americans' Financial Security" (2015).
- 3 Go Banking Rates, "69% of Americans Have Less Than \$1,000 in Savings" (2016).
- 4 Lending Tree, "Survey: 44% of \$100-149K Earners Live Paycheck to Paycheck" (Aug. 4, 2015).
- 5 Social Security Administration, "Disability and Death Probability Tables for Insured Workers Born in 1994" (Dec. 2015).
- 6 Consumer Federation of America and Unum, "Employee Knowledge and Attitudes about Employer-Provided Disability Insurance" (2012) and "Employer-Sponsored Disability Insurance: The Beneficiary's Perspective" (2013). The most recent sources of their kind.
- 7 National Safety Council, "Injury Facts" (2016).
- 8 Assumed tax rate of 28% for illustrative purposes. This report is not a substitute for legal or tax advice. For more information on benefit and premium taxability, consult your tax attorney or advisor.

- 9 SHRM, "2013 Employer Perspectives on Disability Benefits" (2013). The most recent source of its kind.
- 10 LIMRA, "4Q15 YTD U.S. Total Multi-life IDI Income Issues" (Feb. 2016).
- 11, 13 Fortune, "Fortune 500 2016," (2016); Unum customer database, (2016).
- 12 Unum internal data, 2015.
- 14 Employee Benefit Plan Review, "Group Accident & Health Surveys 1976-1990" (1977-1991); Gen Re, "U.S. Group Disability Market Surveys 1991-2013" (1992-2014); LIMRA, "U.S. Group Disability Insurance 2014-2015 Annual Sales and In Force" (2015-2016).
- 15 Eastbridge, "U.S. Worksite/Voluntary Sales Report: Carrier Results for 2015" (2016), based on inforce premium.

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